

Allworx 10x Features & Benefit Summary

Feature		Description / Benefit
ALL-IN-ONE-INBOX		
WOW!	Offline capability (synchronization)	User can access and update all their information without having to be connected to the company's server. All files/changes are synchronized once the user is re-connected with the main server. Major productivity increase.
	True Unified Messaging –with text-to-speech capability (to be added in June)	User can retrieve, review, and respond to all forms of messages (email, fax headers, voice mail) through their email system on their PC. Allworx pays for itself in just 4 months on the benefits of the Unified Messaging capabilities alone. Rapid access to messages improves response time to customers and employees. No need to purchase 3rd party email or voice mail software. In June, users will be able to access email, voice mail and fax headers from their phone.
OTHER FEATURES	<ul style="list-style-type: none"> Administration – Simple Moves, Adds and Changes Message Management Microsoft Outlook or Outlook Express Compatible 	<ul style="list-style-type: none"> Multiple Inboxes Shared Contact Information Significant Voice Mail Storage Capacity Storage Flexibility Synchronization – Personal PC and Server
GROUP PRODUCTIVITY		
WOW!	Calendaring: Individual or Group Scheduling	Feature rich capabilities ensure effective scheduling of people, places and resources with less effort. Shared calendaring is often viewed as the #1 most important group productivity tool.
OTHER FEATURES	<ul style="list-style-type: none"> Calendaring: Meeting Reminders Central Reservations Contact Management: Contact Lists (Company Address Book, Personal Address Books) Contact Management: Directory Services 	<ul style="list-style-type: none"> Shared Files: Centralized Document Storage for the Whole Company Shared Files: Document Sharing User File Cabinet Organization
DATA NETWORK		
WOW!	Backup Services	Configurable backup services for the Allworx server to a designated PC/server, enables automatic, always-current, on-site backup services and significantly reduces the need to manually back up data.
	Complete Business Server	The Allworx solution includes (standard) all the software necessary to run a fully functional server similar to Microsoft Small Business Server 2000: <ul style="list-style-type: none"> Server operating system Group collaboration Synchronization Web server NOT an application server Unified messaging File sharing Email services Intranet server
	External Web Server	Allworx server can host the company's Internet website and provide secure Internet access. Updates can be done directly without relying on a 3rd party.
PHONE SYSTEM		
WOW!	Nine Unique Corporate Greetings	With nine separate incoming lines, each line can have its own unique greeting. Supports multiple businesses that share one location or a business with two different identities without the need for separate phone systems.
	Time Specific Greetings	Enables different pre-recorded day, evening and weekend company greetings. Auto attendant automatically switches to appropriate greeting. Ensures the caller is always given the correct options for directing their calls, reaching a party and leaving a message. Eliminates the need for someone to remember to set the system at the end of each day.
	Call routing	Forwards the call into a series of other pre-programmed call numbers (extensions or outside lines), including cell phones, remote locations, etc. Provides user with more flexibility, better accessibility and fewer missed calls.
OTHER FEATURES	<ul style="list-style-type: none"> Administrator Password Protection Audio Text Auto Answer with Personal Greeting Auto Attendant Auto Attendant Default Automatic Line Select Automatic Mailbox Creation Automatic Phone Relocation Broadcast Messages – Company Call Blocking Call Blocking – Override Call Forward – All Calls, No Answer, Override Call Hold Call Hunt Groups Call Park Call Pick Up – Directed, Group/Trunk, and Multiple Call Transfer – Blind or Attended Call Waiting Caller ID – Internal and External, Name and Number Change of Password Conference Calling – 3 Simultaneous 3-way conference calls Date/Time Stamping Delay Ring Transfer Dial-by-name, -by-extension, or – from-directory Dial 0 Extension Direct Transfer to Voice Mail Discriminating Ring Cadences (3) Do Not Disturb Double Entry of Password Fax Machine Support Forward Message Copy with or without Comment Internal Extension Distinctive Rings (8) Internet Protocol (IP) and /or Analog Phone Compatible Up to 40 IP Phones Up to 9 incoming lines Up to 13 Analog Phone Extensions Up to 40 Extensions Combined Phone Technologies in One System) Large Storage Capacity Mailbox – General Delivery Mailbox Manager Mailbox – Personal Menus Options and Repeat Menu Options Message Playback Controls Message Waiting Notification Multiple Line Access Music on Hold Name Directory or Extension Accessibility Numbering Plan – Flexible Operator Manager Operator Revert Overhead Paging System Power Fail Mode Private Lines Proxy Programming Recover Deleted Messages Reports – Call Detail Records Saved Messages, Queuing and No Retention Periods Shared Fax Line Speed Dialing Surge Protection System Backup and Restore Uniform Numbering Uninterrupted Record Time 	
SECURE INTERNET ACCESS		
WOW!	Firewall Security – SPI (Stateful Packet Inspection)	An Enterprise class feature minimizing hackers and maximizing security from packet spoofing techniques. SPI is the highest level and most sophisticated type of firewall security available today. The firewall also provides a gateway by positioning the network security at your LAN gateway to the Internet eliminating the need for special client software (e.g. Norton Internet Security, McAfee Personal Firewall) on each PC for secure Internet access. The firewall monitors all inbound and outbound traffic, allowing only permitted traffic to pass through the gateway. NOTE: Many self-proclaimed “firewalls” are nothing more than “NAT boxes”, which perform Network Address Translations (NAT). NAT does not constitute a secure firewall. NAT alone is not adequate for protecting your network resources.
	Internet Connections Sharing via advanced port translation capability. (NAPT mode NAT) Network Port Translation / Network Address Translation	Improves security by hiding landscape of the LAN from hackers. Allows single ISP (Internet Service Providers) IP address to be shared by all LAN users. So, no longer required for employees to have independent public IP address –saving expenses in IT setup/support and effort to manage.
OTHER FEATURES	<ul style="list-style-type: none"> Configurable Firewall Virtual Private Network (VPN) (Q2-03) Wide Area Network (WAN) Access via: Dial-up; DSL; T1; Cable Modem; 56K modem (Q2-03) 	